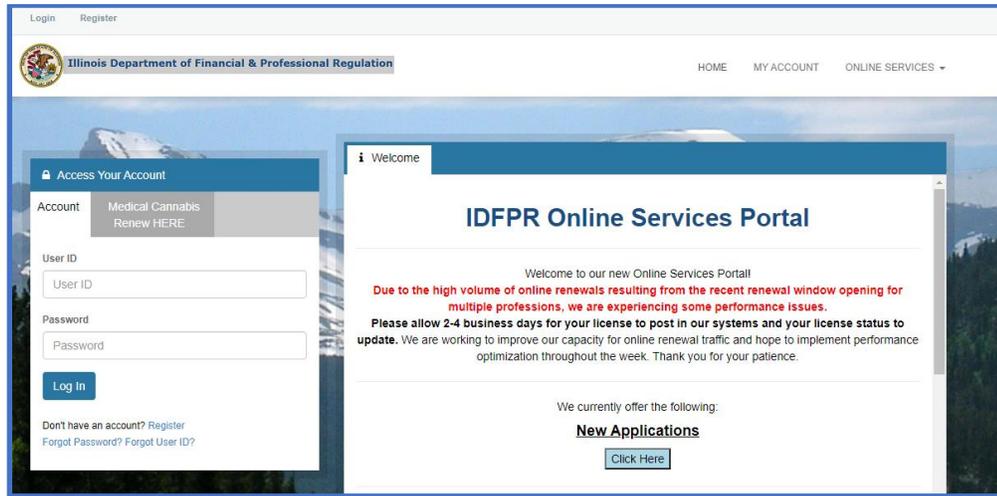




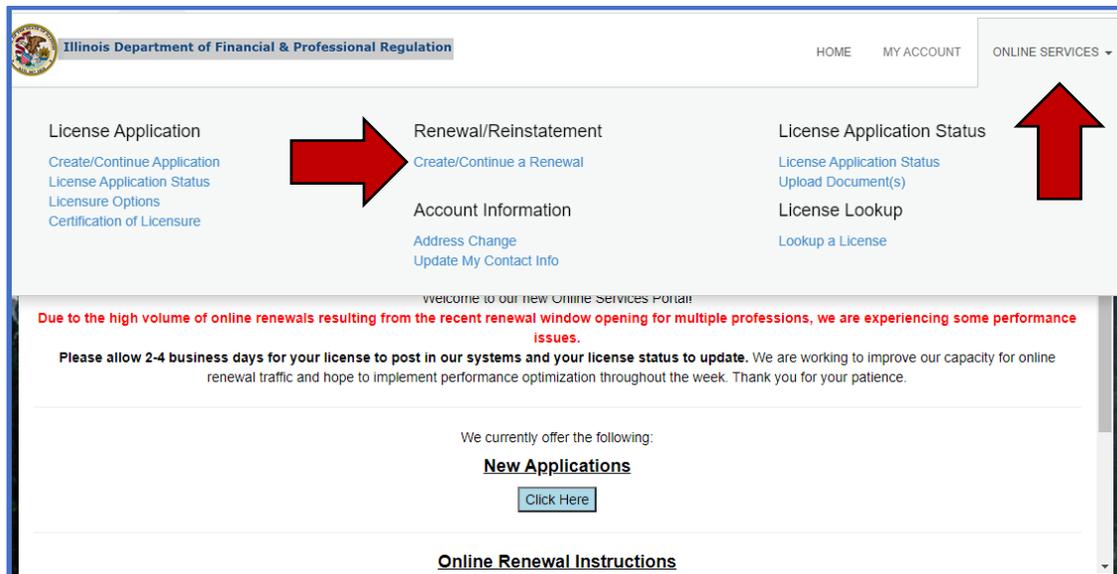
2025 CAM & CAM Firm Online Renewal Help Sheet

How to submit a Renewal Application for 2025?

- ➔ Log into <https://online-dfpr.micropact.com/> using your User ID and Password.
 - If you have never logged into the Portal before, you should have received User ID & Password reset emails from the Department. If unable to login, please contact us at FPR.RealEstate@illinois.gov.



- ➔ Once logged in, click the Online Services link on the top right



- ➔ A drop down will appear. Click “Create/Continue a Renewal” link

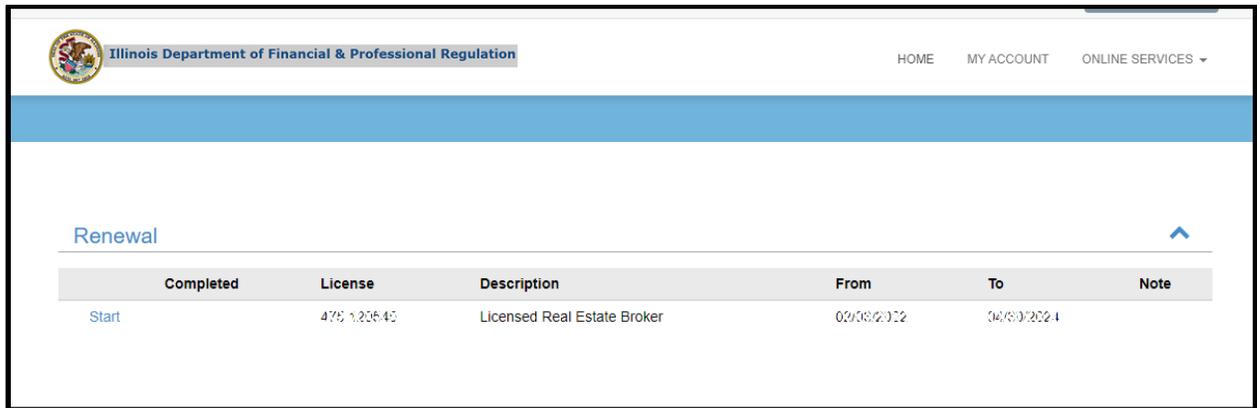




2025 CAM & CAM Firm Online Renewal Help Sheet

How to submit a Renewal Application for 2025?

- ➔ Click “Start” next to the appropriate License Number (if you hold multiple licenses, they may appear on this screen)



- ➔ The Renewal Application will open and will ask you to answer a few questions.
 - **IMPORTANT NOTE:** On question #2, only answer “Yes” if your address has moved to an address outside of the United States. **If you need to update your address, you should answer “No” and then update via the “Edit Address” button.**

2. Do you have an address change from your Credential Address below to a location outside of the United States? NOTE: if your Credential Address below already shows an address outside of the United States, then answer “No”.

* Yes No

3. Enter/update your Main Address:

Attention Line
Address Line 1 573 SHORELINE DR
Address Line 2
City GRAYSLAKE
State Illinois
Zip Code 60030
County LAKE
Country
Phone (847) 658-7533
Cell Phone (847) 223-7533

-- OR --Change to an address already on file:

- ➔ You must answer all questions and submit the application to complete the renewal process. After submitting the renewal, you will see a confirmation message, and an email confirmation will be emailed to you. If you wish to save and complete the application later, click “Close and Save”. To start over, please click the “Restart” link.

If you have an questions, please email us at fpr.realestate@illinois.gov

